

ICT SOLUTIONS

FOR YOUR BUSINESS

WWW.TELEMATICO.COM.PH



TELEMATICO CORPORATION

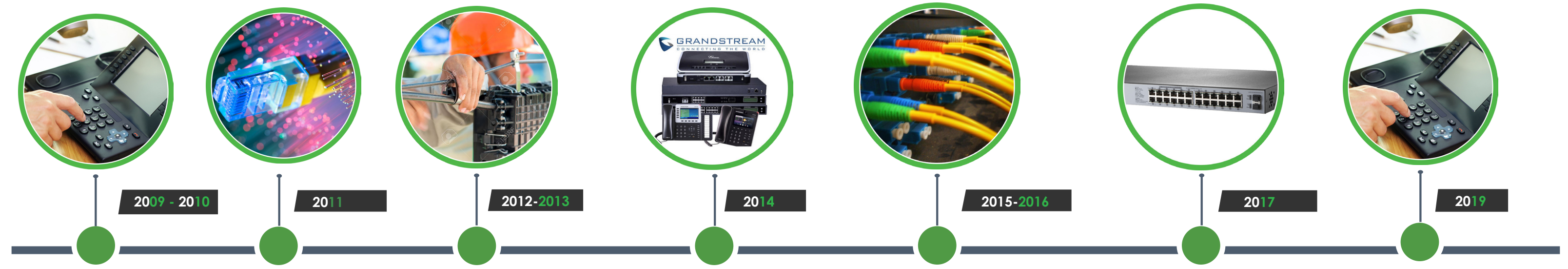
Philippines' trusted ICT Solution's Provider

TELEMATICO. Your **No. 1** source for ICT products, solutions and services, We're dedicated to giving you the very best of ICT. Let us make your lives easier by providing cost effective and next generation solutions for your technology infrastructure.

ABOUT US

Founded in 2009, TELEMATiCO has come a long way from its beginnings as a single proprietorship into a corporation. When the founder first started out, his passion for providing the best networking equipment and fiber optic solution for companies drove him to action, do intense research, meeting a lot of customers to hear what they need, and gave him the impetus to turn hard work and inspiration into to a booming ICT Business to formulate a strategy that meet customer needs in day-to-day business cycle. We now serve customers all over the Philippines and global companies with presence in the country enjoying our services in a cost effective manner.

HISTORY



2009 - 2010
Telematico Enterprises started as a Sole-Proprietorship selling IT Computers, Networking and Telephony products.

2011
The company become a corporation, and began entering structured cabling business including fiber optic technologies

2012-2013
Successfully implemented its first fiber optic project of one of the biggest food manufacturing in the world with presence in the northern parts of the Philippines.

2014
In 2014, Telematico enters into VoIP Technology business boasting Grandstream equipment and Dinstar GSM Gateways and successfully implemented its project for 300-500 users for manufacturing plant in Laguna, Philippines.

2015-2016
Successfully Implemented a 10-km fiber optic backbone to it's strategic client, with hybrid telecom system of Analog and IP Communication System and IP Surveillance System.

2017
Telematico conducted Juniper product enablement together with Ingram Micro as its partner for security products with high success rates of implementation.

2019
The company is now a premier partner of across industries in the Philippines for Managed IT Services not limited to communications and auxiliary works, cctv surveillance, collaboration, field service technicians and global dispatch for hand and leg support services.



MISSION

Help businesses, government and educational institutions to transform their traditional IT design to the next generation, sophisticated and reliable IT infrastructure.



VISION

In 2023, we envision our company to be recognize as a leader and respected IT NETWORKING, VoIP and SECURITY system provider in the Philippines.



VALUES

Since the inception of Telematico, the company wants to keep a family oriented culture within the organization. The values of the company come with respect, passion, teamwork and excellence.

OUR SOLUTIONS & SERVICES



MANAGED IT SERVICES

WHAT IS **MANAGED SERVICES**?

Managed IT service is when a company outsources certain IT functions to a third-party provider, referred to as a Managed Service Provider or MSP. These outsourced functions may be as basic as keeping IT equipment and other services functional all the way up to full IT team outsourcing.



The goal is to either serve as an IT team for a company that has little or no internal capabilities or to support an experienced IT team by taking some of the day-to-day tasks off their plate.



WHY **MANAGED SERVICES**?

- IT experts give you peace of mind. You're not an IT expert. Managed service providers take care of your IT so you can focus on running your business.
- Proactive support. Managed services offer proactive support. So instead of your IT firm constantly fixing problems, they will actually try to identify problems before they happen, keeping your systems up and your problems down.
- Strategic IT planning. What IT systems do you need in 12 or 24 months' time? Managed services help you think ahead and give you advice on what you need to be planning from an IT department. This links to proactive support and ensures that your IT infrastructure and software is upgraded and updated to minimize risks such as downtime, viruses and crashes.

OUR MANAGED IT SERVICES OFFERING



IT HELP DESK SERVICES

We offer 24/7 IT Help Desk service. Our Help-desk is designed to provide assistance to your business with regard to all kinds of issues inclusive of hardware, software, productivity systems and network issues at all times, thus saving you valuable time and enabling you to troubleshoot problems quickly and efficiently.

Some key benefits to our IT Helpdesk Services:

- **Efficiency** - We provide highly-trained personnel who have years of experience dealing with many business IT issues.
- **Cost-effective** - We provide cost effective, flexible scalable services, that suits your business requirements; helps to solve.
- **24/7 Local Support** - We are 24/7 available for you. Your satisfaction is our first priority; We will try get your issue fixed on a single phone call.



NETWORK & SERVER MONITORING

Modern businesses like are reliant on their IT systems and need around-the-clock support. With TELEMATiCO Network & Server Monitoring service, that's precisely what you will get. Our dedicated team will monitor your Network & Servers 24/7, helping you deal with whatever technical challenges you face. With us, you get assistance whether you're embroiled in a full-blown IT crisis or just need to patch your current software. If there's a problem, we get you back up and running, fast

Our monitoring service covers the the following

- Networks
- Routers and Switches
- Servers
- Applications
- Websites
- Firewalls
- VPN Tunnels
- Servers
- Access Points
- Power and Facility Systems



Managed PBX

Having extensive experience in the field of telephony, TELEMATiCO applies innovative solutions of network telephony Voice-over-IP (VoIP). We at TELEMATiCO offers a both cloud and premise-based systems which will effectively consolidates and simplifies all the ways in which your business communicates and collaborates, increasing productivity through mobility and through many other revolutionary features that it incorporates.

Some of these features are

- ✓ No initial investment cost..
- ✓ Advanced telephony technologies.
- ✓ Easy management via Web portal.
- ✓ Unified Communications with the use of voice and video and use of multiple devices such as phone, laptop, mobile phone and tablet for enhanced communication experience.
- ✓ Technical support and broad flexibility, from basic 8x5 to 24x7 support schemes



IT Procurement services

TELEMATiCO's IT procurement services and strategic alignment teams work together to help you make the right technology purchasing decisions. procurement team tracks your inventory lifecycle and warranties to ensure that your systems are up-to-date and replaced strategically and cost-effectively. We have strong supplier relationships with all major hardware and software solution vendors- from trusted vendors, our team can help you find the right solution at the right price.

Here are some benefits why this service is a good choice for you

- Reduce total cost of ownership and risk to the enterprise
- Streamline the product acquisition process
- Seamless integration of processes, services and hardware, from ordering to deployment to break-fix
- Customized partnerships to proactively provide solutions that fit within customers' operational and budgetary constraints



Managed Wireless

To meet the growing demand for wireless connectivity. We provide a wireless network solution that is both simple and cost-effective for your business. We will managed your entire wireless system lifecycle-from designing, engineering and installation. We have highly qualified personnel tht will managed your wireless system remotely to ensure your organization will have a secure, scalable, and high performance wireless network.

Key Features

- ✓ 24/7 Proactive Monitoring
- ✓ Centralized wireless network Management and Reporting Solutions
- ✓ Security updates to ensure your wireless network is always secure
- ✓ Lower and More Predictable Costs / Fixed Monthly Rate



System Administration Services

We offer a range of system administration services, We provides a support blanket that alleviates the internal resources required to administer your IT. As standard, our services include daily checks of your systems and software, data backup performance tests, and running operating system updates and configuration changes. Telematico will take responsibility for the remote organisation of your system security and configuration of your system, as well as troubleshooting any issues that arise

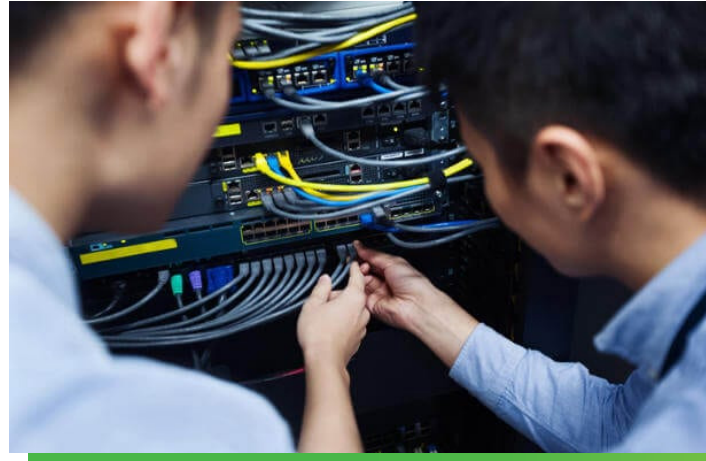
What's included?

- ✓ Initial installation, configuration and security hardening of the OS
- ✓ Management of administrator control access
- ✓ Real-time availability and performance monitoring of critical OS services or daemons
- ✓ Application of software upgrades, patches and service packs as approved by you
- ✓ Setup of backup process
- ✓ Resolution and recovery from OS failures
- ✓ Installation and management of Virus protection

Field Support Engineering **Services**

Expertise On-Site - Whenever you **need it**

Our Field Engineers are standing by ready to join your team on-site to be your technology consultant and evangelist. We will provide you with a highly-skilled on-site Field Engineer. The Engineer acts as your go-to technology advisor to proactively support your IT needs.

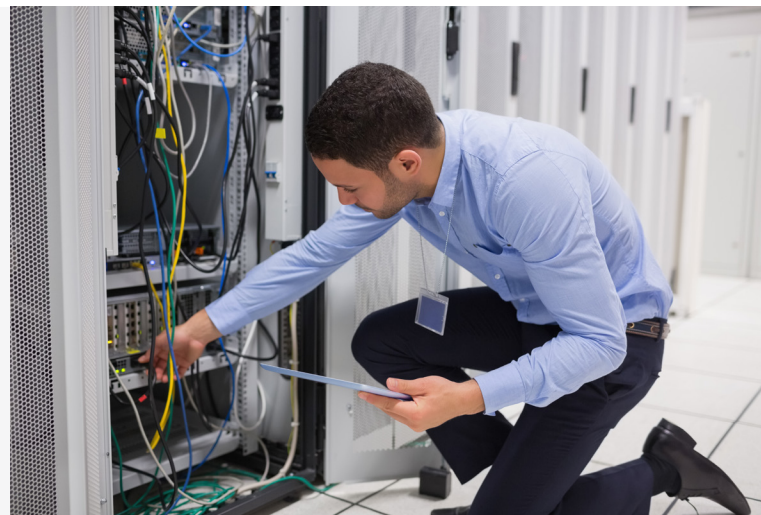


Our Field Engineering Services includes:

- ✓ Troubleshoot desktop and infrastructure issues
- ✓ Act as a systems consultant and technical advisor
- ✓ Assess and document infrastructure
- ✓ Resolve technical issues on-site and remotely by email or phone
- ✓ Configure and utilize monitoring tools to ensure high uptime

HOW IT WORKS?

Our internal team assesses your needs and hand selects the right Field Engineer for the job. We then schedule an on-site Field Engineer based on your timing and needs. These Engineers have expertise that span a wide variety of technologies and are eager to learn more about your IT infrastructure and act as your IT advisor for whatever you need.



WHY CHOOSE **US?**

Our field support engineers are highly trained technical staffs who are routinely involved in every phase of IT Equipment Deployment, Installations, Testing and Troubleshooting issues. Their depth of involvement ensures an unsurpassed level of expert field engineering support. We provide industry-leading, comprehensive and responsive field service support

IT STAFF **AUGMENTATION**

What is **IT Staff Augmentation?**



Simply put, staff augmentation is the use of outside specialists on a temporary basis to augment the capacity of one's organization. It is a type of outsourcing strategy where employees are hired in order to fill gaps on projects in compliance with the current business objectives. This personnel is hired based on the skills needed and can be hired for short or long-term cooperation with a client.

Staff augmentation services give you that expertise without having to go through a timely and expensive hiring process.

Some of the key benefits of **IT staff augmentation services** include:



Time flexibility

Choosing a staff augmentation model gives you the flexibility of acquiring team members for only the amount of time you need them. We can provide staffing for the time frame the suits your requirements, whether for a few hours or months at a time.



Scalability

Our staff augmentation services bring scalability to your IT operations by allowing you to add as many team members as your needs dictate. Whether you need one particular gap filled or multiple individuals for a project, TELEMATICO has the staffing resources to help you get the job done.



Expertise

Experiencing a skills gap? Our staff augmentation services provide industry certified experts to work on your project, in any area of expertise. Enjoy the benefit of being able to select a highly-skilled individual to join your team who will fit in precisely where you need them.



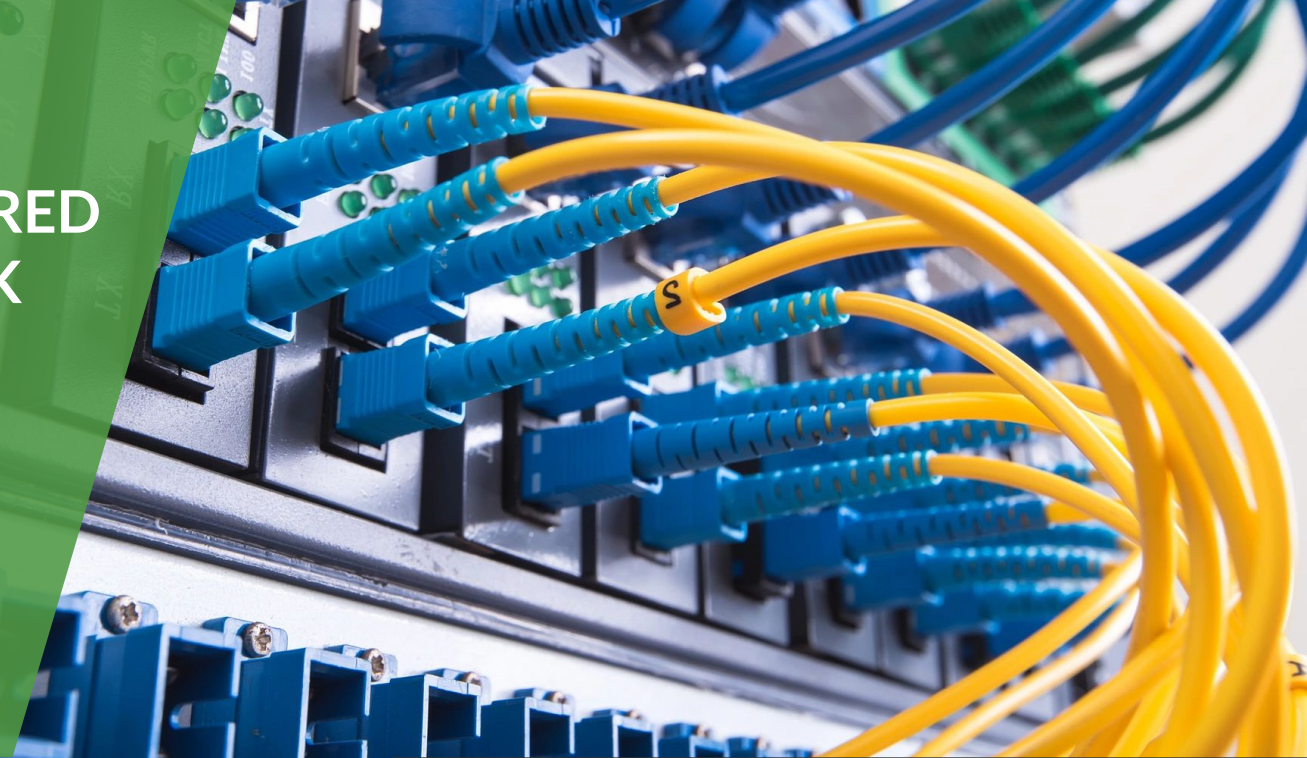
Cost savings.

Save on costs associated with recruiting and hiring team members. Pay only for the staffing time you use, thereby maximizing your ROI by minimizing your staff expenditures such as salary, benefits, and so on.

WE CAN PROVIDE YOUR ORGANIZATION WITH THE FOLLOWING **PROFESSIONALS:**

- Project and Change Management
- Cloud and Office 365
- VoIP (Voice Over Internet Protocol)
- Business Analyst
- VPN and Wireless
- Onsite and Remote Technicians
- Hardware / Software Technical Support
- Network Engineer

STRUCTURED NETWORK CABLING



WHAT IS STRUCTURED NETWORK CABLING?

Structured cabling is often defined as the design and installation of cabling systems that support multiple forms of data transmission. When done properly, structured cabling contemplates both current and future needs, so an organization's infrastructure can handle growth at any rate. Structured cabling design and installation often includes proper grounding and bonding, firestopping, and cable support hardware.

WHY CHOOSE US?

TELEMATICO understand the vital role that communication networks play in information management. Telematico designs and installs versatile, expandable, integrated and cost-effective systems to fit your company's growing needs. We create schematics of your current network infrastructure, as well as a proposed solution. That way, you see the benefits to make your business network more safe and secure.

OUR SERVICES

- ✓ CAT 5e, CAT6, CAT 6a , Fiber installation
- ✓ Moves, Adds, Changes
- ✓ Data Center Cabling
- ✓ Infrastructure Cabling
- ✓ Network Cabling Systems and Design
- ✓ LAN and Reverse LAN Design
- ✓ As Built Documentation (DWG, PDF, et al.)
- ✓ Data, Voice & A/C Power Line Surge Protection



SECURITY CAMERA / ACCESS CONTROL INSTALLATION SERVICE

For your company, it's important to find the right business security camera and access control system installation services to help you create a safer place for your employees and to keep you from losing profits through shrinkage. Here at Telematico, our end-to-end security camera / access control installation service helps any business, large or small, become more profitable. Utilizing the latest in wireless, DVR, IP camera and door access control technology, our custom security solutions also help you manage employee performance, monitor customer satisfaction, and prevent costly losses.

OUR SERVICES



INSTALLATION

From start to finish, we take care of every step. Based on the consultation, we'll craft your system, strategize placement, install it, and show you how to operate your system.



MAINTENANCE

Our security camera services do not stop with installation. We can perform maintenance on nearly any existing system, whether or not we've installed it. Your security is our mission, and we're dedicated to keeping your cameras and access control running smoothly.



MONITORING

We also monitor the health of the systems we install, giving you the freedom to manage and develop your business without worrying about equipment malfunctions or operations. With our vital sign monitoring service, we usually catch service issues before you do, and will typically fix the error on site the next day.

WHY CHOOSE US?

We at TELEMATICO take great pride in our ability to solve your company's security challenges. We place a heavy emphasis on technical expertise throughout every facet and level of our organization so your security system installation is done right the first time. No matter how complex or extensive your system, our network of local surveillance installation specialists possesses the expertise and quality of workmanship to seamlessly integrate your solution with your existing infrastructure.

OUR PARTNERS

HIKVISION

alhua
TECHNOLOGY

ZKTeco

Electrical Services

We provide a high quality, responsive, reliable and cost-effective range of electrical installations and services and would like the opportunity to demonstrate how this can help your business premises.



GUARANTEED WORK

We guarantee our quality and reliability. Our clients know they can rely on having a complete electrical service delivered exactly to specification on time, within budget and to the highest possible standard.



ADVANTAGES OF TELEMATICO ELECTRICAL SERVICES

INNOVATIVE DESIGN

Innovative design solutions for any project. When you work with Telematico, you'll also benefit from the expertise, technology and products provided by our industry-leading partners *legrand**,Panduits**cheinder*** in helping us delivering a service that meets your needs and expectations

Wireless Site Survey

What is Wireless Site Survey?

A wireless site survey, sometimes called an RF (Radio Frequency) site survey or wireless survey, is the process of planning and designing a wireless network, to provide a wireless solution that will deliver the required wireless coverage, data rates, network capacity, roaming capability and Quality of Service (QoS).



- ### OUR WIRELESS SITE SURVEY INCLUDES :
- Analyzing WLAN metrics and RF spectrum characteristics.
 - Determining minimal signal to noise ratio needed to support performance requirements.
 - Examining user experience, including pain points and system bottlenecks.
 - Creating a report that indicates optimal locations for wireless access points, sources of interference and areas of concern.
 - Delivering a heat map showing RF coverage of the entire floor-plan.

HEALTH AND SAFETY



At Telematico, we take Health & Safety seriously. Our in-house Health and Safety manager is charged with maintaining policies and procedures that ensure a safe working environment for employees, clients and partners. All our engineers hold relevant Health & Safety and Industry Standard qualifications.

SUPPORTED BRANDS



Telephone (VoIP) Solutions

Telematico offers state-of-the-art VoIP phone systems and managed VoIP solutions.



We've been a trusted technology advisor to small- to medium-sized businesses for nearly a decade and have VoIP experts on staff who can help you maximize the productivity potential and cost savings of this evolving technology. Our VoIP systems are flexible, affordable, integrated and customized to your business needs.

Why businesses should use VoIP

Call Quality - VoIP technology has come a long way, and, if implemented properly, you can enjoy excellent, clear call quality from anywhere.

Multi-Faceted Solutions - VoIP offers a wide range of communication options for you and your employees. Aside from traditional voice calls, you can also use VoIP Unified Communication technology to communicate via instant messaging, video conferencing, voicemail, fax via email and more.

Secure Communications - Reputable VoIP solutions are designed with encryption to keep your calls, and all data transmitted, safe from any prying eyes. It's vital to find out if the VoIP solution you're considering has encryption.

Scalability - VoIP is incredibly easy to expand and contract with your business's needs. This makes it an especially good choice for businesses who have high peaks during holiday seasons and

VoIP System Support

Telematico provides support not only for new but also for your existing VoIP phones systems. We have been working with Asterisk and many other VoIP systems with our clients for years. We have our own in-house technicians who have the knowledge and experience to manage and maintain your existing VoIP system or help you transition to a new and updated VoIP system in the future.

SUPPORTED SYSTEMS



Refurbished IT Equipments



At TELEMATICO, We provide used/reconditioned IT equipments including desktops, monitors, laptops, servers, networking equipments. Save money on used fully tested and guaranteed IT equipments from OEM's like Cisco, Dell, HP, and Lenovo. with the experienced, innovative support of Telematico. Through long-term relationships with our supplier partners, we are able to guarantee you high quality OEM equipment at a fraction of the original list price.

Why buy refurbished IT equipments?



Lower Cost

Our refurbished equipment can save you up to 70% off manufacturer list prices. For most companies, that can mean an additional 30% savings on hardware purchases



Extend the Life of your Current Technology

At TELEMATICO, we don't believe you have to upgrade just because the manufacturer tells you to. We will continue to sell and support end of sale product, refurbished, for as long as our customers need us to. We will help you keep your current network up and running until your business needs change.



A More Reliable Warranty

We are confident in our products. We provide a 2-year warranty for our refurbished IT hardware.



A Greener Solution

Buying refurbished equipment can do more than help your business optimize its network and save money. It can also help reduce unnecessary waste. By purchasing refurbished equipment, you can help ensure that products stay up and running for as long as possible rather than being prematurely sent to landfills

OUR PRODUCTS



LAPTOP



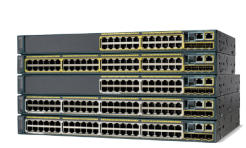
DESKTOP



SERVER



ROUTER



SWITCHES



FIREWALL



IP-PBX



IP PHONES



VoIP GSM-Gateways



NETWORK SOLUTIONS

We place emphasis on new technology integration and future performance. Currently, planning, designing, and implementing a network or an upgrade is an intimidating task even for established companies with an IT department. TELEMATiCO creates customized networking solutions designed around your unique business needs. We offer flexible networking services that are mandatory for the success of any firm. Our stable solutions are coupled with delivering better performance. Further, our scalable network solutions can be tailor-made based on the changing business needs.

We have a track record of helping our clients to realize the benefits of networking through improved business flexibility, reduced costs, and increased productivity. TELEMATiCO understands your needs and offers the best-customized networking services to meet your company objectives.

OUR SERVICES

- ✔ Network planning, design, implementation, maintenance, and security
- ✔ Video, data, and voice services
- ✔ Cabled and wireless LAN and WAN solutions
- ✔ Network safety and VPN systems
- ✔ VoIP telephony
- ✔ Content management and load balancing
- ✔ Traffic audit, monitoring, and analysis
- ✔ Enterprise network support

WHY CHOOSE US?

- ✔ Secure networking services
- ✔ Straightforward and reliable converged wired and wireless network
- ✔ Cost and complexity reduction
- ✔ Digital ready system that allows mobility and 'bring your own device (BYOD)' strategies
- ✔ Cloud solutions and support for distributed networks

OUR PROJECTS

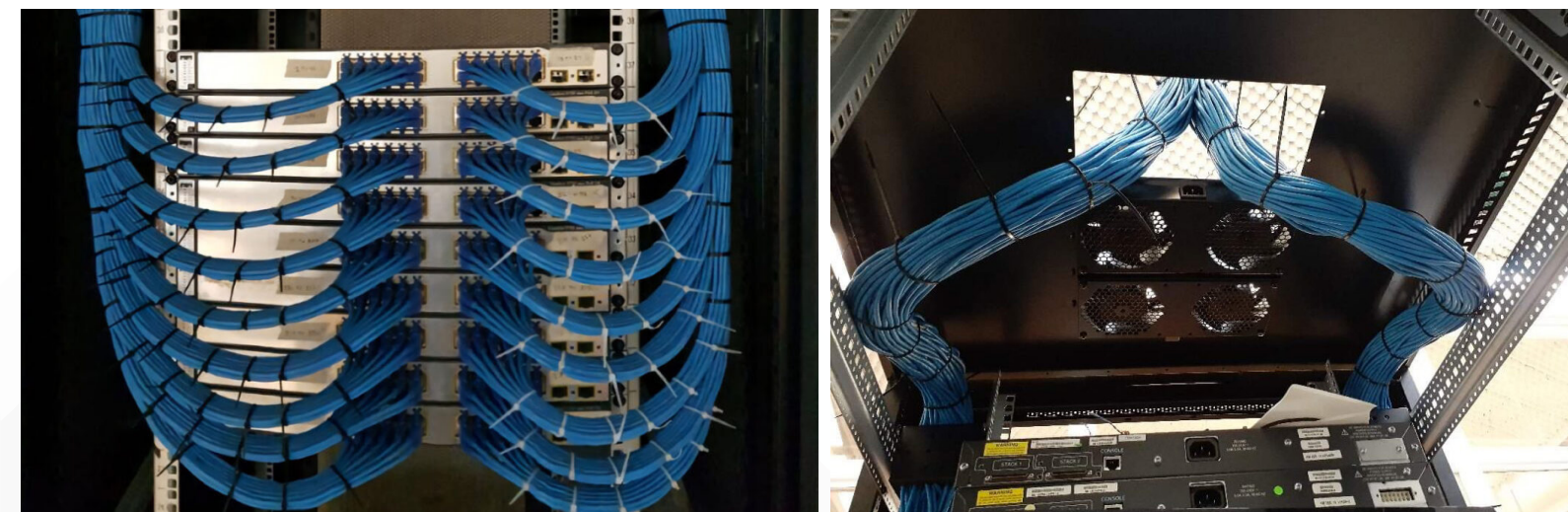


Fiber Optic Installation to one of the biggest food manufacturing company in the world
Ilocos Norte Province | 2013



Structured Cabling to a Australian offshore staffing company
Makati, Metro Manila | 2018

VoIP Phone System Installation to a leading Cosmetics Manufacturer in the Philippines | Morong, Rizal | 2017



Structured Cabling to a Legal & Debt BPO Collections Company in the Philippines
Makati, Metro Manila | 2020



TELEMATiCO is your number one source for ICT products, solutions and services, We're dedicated to giving you the very best of ICT Products solutions and Services, with a focus on three characteristics dependability, customer service and uniqueness.

ACCREDITATIONS



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